

# WHY ARE WE CHARGING



Shropshire Council is facing unprecedented financial pressure. We must make £62m of savings in 2024/25 to keep a balanced budget and our plans include difficult decisions.

The collection of garden waste is not a service that the council must by law provide, but one that we wish to continue to provide as an opt-in service to those who need/want it.

# 80%

of English councils already charge for this service, and many have been doing so for several years. £56 is in line with the fee charged by our neighbouring councils.

For more information and to subscribe go to:

[shropshire.gov.uk/gardenwaste](https://shropshire.gov.uk/gardenwaste)



## YOUR

# GARDEN WASTE

## COLLECTION SERVICE IS CHANGING



**From 1 October 2024**

you'll need to subscribe to our garden waste collection service if you'd like us to continue collecting your garden bin.

**£56**  
PER BIN, PER YEAR.

**How to contact us:** [www.shropshire.gov.uk/recycling-and-rubbish](https://www.shropshire.gov.uk/recycling-and-rubbish) Email: [customerfirst@shropshire.gov.uk](mailto:customerfirst@shropshire.gov.uk)  
Tel: 0345 678 9007 [@shroprecycles](https://twitter.com/shroprecycles) [f ShropshireRecycles](https://facebook.com/ShropshireRecycles) [@shropshirerecycles](https://instagram.com/shropshirerecycles)

This leaflet constitutes formal notice of your domestic refuse and recycling collection service, as required by Section 46 of the Environmental Protection Act 1990.

 **Shropshire recycles**

Working in partnership

 **VEOLIA**

 **Shropshire Council**

From 1 October 2024, you'll need to subscribe to our garden waste collection service if you'd like us to continue collecting your garden bin.

The annual subscription fee is £56 and covers the period 1 October 2024 to 30 September 2025.

A payment window will be open from September 2024 until 31 March 2025. The charge is £56 regardless of when you sign up.

Once you have signed up and paid, we will empty your garden waste on your scheduled collection day.

**£56**  
PER BIN, PER YEAR.



However, if you sign-up **after** 1 October 2024 there is a chance that your **collection day could change.**

**If you don't subscribe, we won't empty your garden bin after 1 October 2024.**

### SACKS

Some households that do not have space for a garden bin presently have a fortnightly sack collection. These households can subscribe to the service and will receive a 12-month supply of sacks.

## HOW TO SUBSCRIBE

Just go to:

[shropshire.gov.uk/gardenwaste](https://shropshire.gov.uk/gardenwaste)



Once you subscribe, we'll send you a letter plus a special sticker for you to attach to your garden bin so that it can be easily seen by our collection crews.

**Place the sticker on the back of your bin (handle side) as soon as you get it.**

The stickers are designed to fray and tear when removed from the bins, to prevent them being reused by other residents. Your sticker will have your address and unique reference number on it which allows the waste teams to check that the bin is at the right location.

**NO**  
Food Waste

## FAQS

### Can I pay a subscription on someone else's behalf?

**Yes**, you can buy a subscription for someone else's address within the Shropshire Council area.

### Could I share a bin with a neighbour?

**Yes**. The subscription fee would apply per bin, so if you wished to share one of you would need to be the named subscriber and pay the fee.

### Which properties aren't eligible?

For operational reasons, not all properties are suitable for us to collect from. If you're not sure whether you're eligible, you'll be able to check during the subscription process.

## FOOD WASTE COLLECTIONS

### We cannot accept any food waste in the green bin, even if you have paid for the service.

As we cannot charge for food waste collections these will need to be suspended whilst we develop and introduce a new weekly service from April 2026. All councils in England must introduce weekly food waste collections to all properties from this date.

If you do subscribe, you cannot put food waste in your garden waste bin from 1 October 2024. This can instead be placed in your general waste bin or home composted.

## DON'T WANT YOUR GREEN BIN TO BE COLLECTED?

### Where should I put my garden waste if I don't subscribe?

You may wish to consider home composting. You can find lots of information and advice about home composting on our website. Scan the QR code to find out more.



If home composting isn't an option, it remains free for residents to dispose of garden waste at our household recycling centres.

### Please don't put garden waste in your general waste bin.

Up to 100% of the waste in your general waste bin is taken to the Battlefield energy recovery facility, which cannot accept garden waste. **Your general waste bin will not be emptied if it contains garden waste.**

### What would happen to my green bin?

We are not planning to remove bins during the first 12 months of operation as people may change their minds and want to subscribe at a later date. If you wish you can take your bin to a recycling centre to be reused/recycled.

